

# Urban Golf Winter Membership Policy

**Effective Dates:** October 1 – April 30



## 1. Commitment Period

- Winter memberships require a **minimum commitment of 3 months**.
- Memberships **begin on either the 1st or the 15th of the month**.
- After the initial 3 months, memberships may continue month-to-month until April 30.
- Early cancellations are not permitted before the 3-month minimum is met.

## 2. Payment Terms

- The **first 3 months are billed upfront** at the time of registration.
- After the initial 3-month period, memberships are billed monthly in advance.
- All payments are non-refundable.

## 3. Membership Privileges

During the Winter season (Oct. 1 – Apr. 30), members receive:

- **90 minutes of free daily off-peak simulator time**
  - Off-peak: Monday–Friday open until 5 PM (excluding statutory holidays).
- **20% discount** on additional off-peak simulator time.
- **20% discount** on peak simulator time
  - Peak: Monday–Friday after 5 PM, all day weekends & statutory holidays.
- **20% discount on:**
  - League registration fees
  - Lessons and lesson packages
  - Club fitting services
- **Guest Privilege:** Members' guests receive 20% off simulator time when accompanied by the member.
- Access to exclusive Urban Golf member events.
- Discounts on hosting corporate and social events at Urban Golf.

## 4. Membership Rules

- Memberships are **non-transferable** and may only be used by the registered member.
- Simulator time is subject to availability and must be booked in advance.
- Urban Golf reserves the right to adjust hours, policies, and offerings as needed.

## 5. Cancellation & Renewal

- Memberships cannot be canceled until the **3-month minimum term** has been completed.
- After the minimum term, cancellations require **14 days' written notice** prior to the next billing cycle.
- Memberships automatically terminate on April 30 unless renewed for the next season.